

#### The RIPTA Record

RIPTA outperforms similar agencies across the country in almost every key performance indicator.

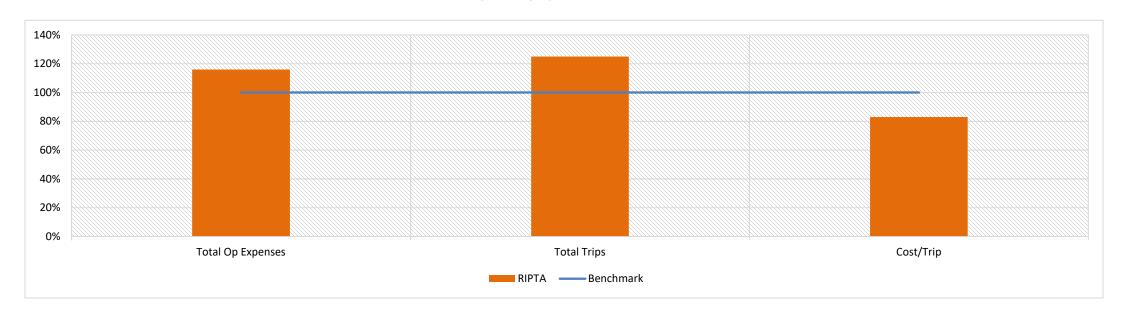
### Despite a chronic lack of funding, RIPTA

- provides more trips,
- in a larger area,
- at a more effective cost per trip than other transit agencies that serve similar population areas or provide statewide service anywhere in America.



#### Nationwide Comparison

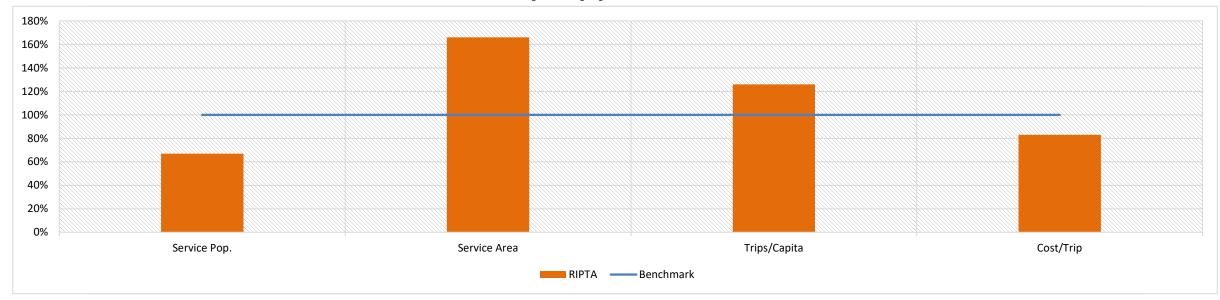
RIPTA outperforms similar agencies across the country in almost every key performance indicator.



While RIPTA has higher operating expenses than its peers, more trips are provided resulting in a lower, more cost-effective cost per trip.

#### Nationwide Comparison

RIPTA outperforms similar agencies across the country in almost every key performance indicator.



Despite having a smaller service population, RIPTA provides more trips/capita across a larger service area and at a more efficient cost per trip.

#### **CEO Priorities**

- Improve Financial Sustainability to Serve ALL Rhode Islanders
- Meet State Climate Goals
- Improve Community Relations
- Future of RIPTA

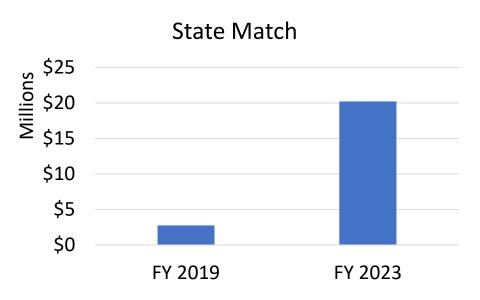




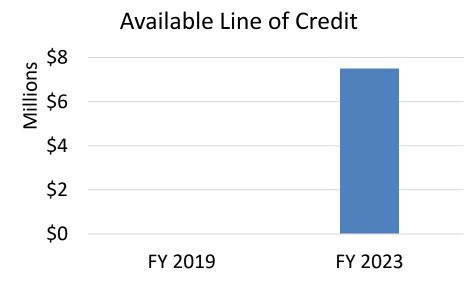




#### Improved Finances Since FY19

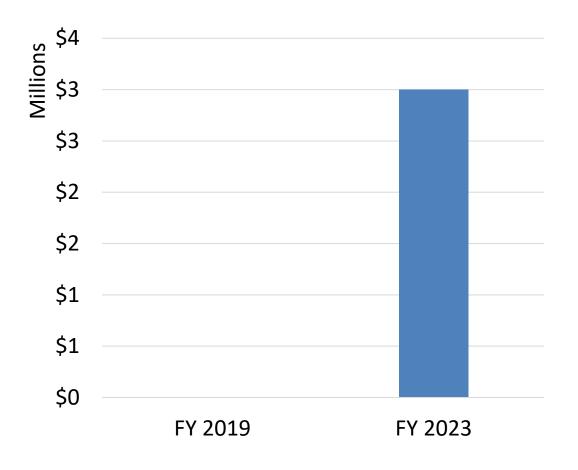


- RIPTA received \$2.7M in FY 2019
  - Unable to leverage federal funds and discretionary opportunities
- Governor's amended budget for FY 2023 calls for \$20M.



 RIPTA has long struggled with cash flow. A line of credit provides a tool to smooth cash flows and ensure all obligations are met in a timely fashion

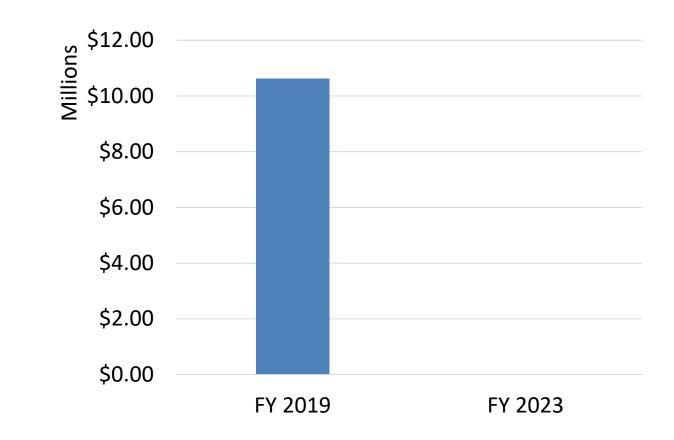
#### Legal Reserve



Target reserve level is \$5M

- Conducted claims study to develop a new strategy
- Strategy set goal for funding of claims and reserve for extraordinary circumstances
- Reserve is 60% funded (\$3M)
  - Would reduce interest expense on larger settlements

#### Pension Payable



Pension is current and well funded (67%)

- Due to cash flow issues RIPTA had fallen behind on its pension contributions
- Payable had reached over \$10M
- Established plan to resolve over a five-year period
- Received notice from state that we were owed \$8.4M in pharmacy rebates
  - \$6M was transferred to RIPTA
  - Remainder stayed with state to cover healthcare claim timing
  - \$6M was put towards payable and remaining payable was resolved in accordance to original plan

#### **Community Progress**

#### Engaging with all communities to see how RIPTA can help with mobility needs

- 5 community vans delivered in FY 22
  - Westerly, Foster, Cumberland, Pawtucket and CCAP
  - Additional vans for rural communities will be ordered soon
- Identify unserved/underserved areas, including New Shoreham
- Develop community partnerships to fund service
  - Newport Hop-On Hop-Off Service
- Pineapple Pass Program
  - Collaborative effort with the Rhode Island Department of Labor & Training and the Rhode Island Hospitality Association, the program enabled the hospitality association to provide bus passes to more than 500 restaurant and hotel employees.

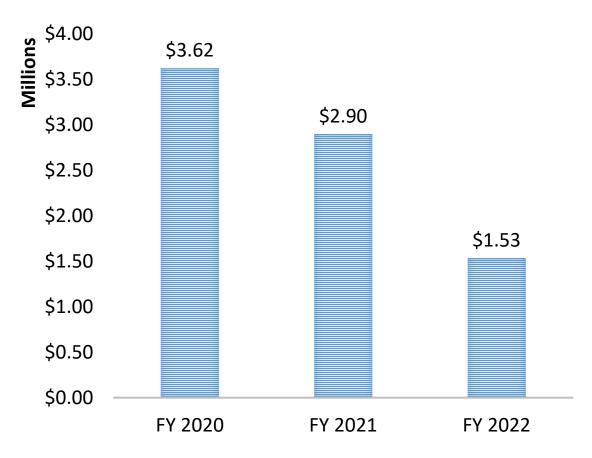


#### Impacts of COVID-19

## **COVID-19 Pandemic had a severe negative** impact on RIPTA

- Ridership declined by approximately 50%.
- Passenger revenue declined as a result.
- As employers embraced remote work and businesses shut down across the state, employees drove less. This resulted in a significant decrease in gas tax revenue.
- Gas tax revenue has nearly recovered, and passenger revenue continues to increase.
- Federal relief funding played a vital role in offsetting the financial impact of the pandemic.

#### **AVERAGE MONTHLY LOSS**



RIPTA was one of a few transit agencies in the nation to maintain full service throughout the pandemic.

#### Pandemic Initiatives

- RIPTA heard from employers and riders that essential workers relied on RIPTA to get to their jobs
- RIPTA never reduced service or laid off employees despite ridership decline
- American Public Transportation
   Association (APTA) reported that 65% of transit agencies had to reduce service



#### Federal Relief Funding

# RIPTA has received \$128.9M in federal relief funding from three relief bills

- Funds are being used to support operations;
   offsetting losses brought on by the pandemic
- All relief funds are expected to be exhausted in FY 2025
- RIPTA is facing losses of more than \$40M annually <u>beginning in less than 16 months</u>



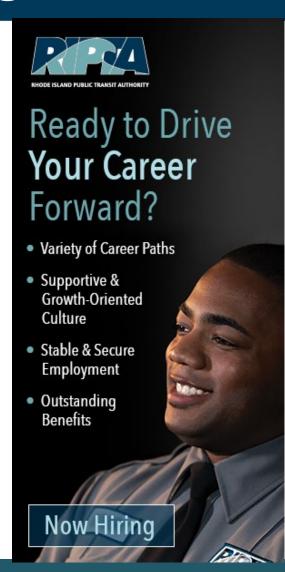
#### Nationwide Driver Shortage

According to the American Public Transportation Association (APTA), 96% of transit agencies are experiencing a workforce shortage. 84% of agencies nationwide have said the shortage is affecting their ability to provide service. Reasons stated:

- Aging transit workforce
- Strong competition for workers
- Work schedules and compensation
- Complex regulatory framework hampers agencies' ability to fill vacancies

#### RIPTA Driver Shortage

- RIPTA faced a decline in bus operators going into Fall 2022 which compromised our ability to maintain service
- Service frequencies were reduced to rebalance the system
- Extensive recruitment efforts are underway to fill vacancies and ideas are being explored to reposition the Authority for growth
- 44 driver openings today



#### RIPTA Driver Shortage

- Through collective bargaining and working with our labor unions we have been able to:
  - Increase starting wages and top wages for key positions to improve recruitment
  - Reinstated a part-time driver program for recent retirees
  - Paid one-time Covid Service Bonus

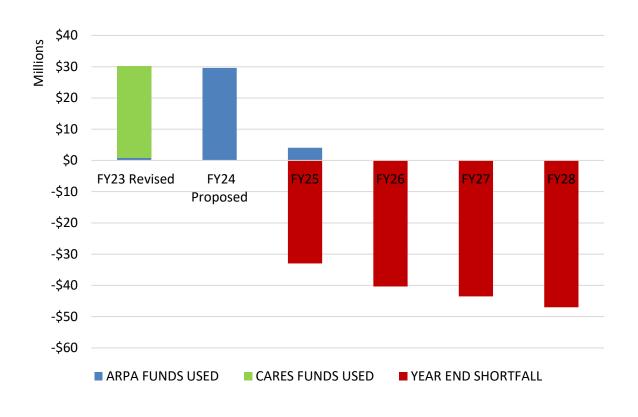


#### Future of RIPTA

- Reinstate service frequencies that were reduced in Fall 2022
- Find new funding sources to resolve fiscal cliff in FY 2025
- Ensure funding is adequate to support the Transit Master Plan
- Expand current limited funding so RIPTA can better attract and invest in its employees
  - Ability to offer higher, competitive starting wages and good benefits will help RIPTA compete in a tight labor market for drivers, mechanics, and more

#### **Fiscal Cliff**

- FTA formula funding to RIPTA increased from \$42.4M to \$47.4M
  - Funds support capital and maintenance
  - Funds CANNOT be used to support operations or resolve fiscal cliff



#### Infrastructure Bill

# Majority of new funding is through discretionary programs

RIPTA has applied for \$108M in funds since the law was passed

- Received \$34.2 million
- Another \$34M pending



#### Transit Master Plan

Rhode Island adopted its first-ever Transit Master Plan, Transit Forward RI 2040, in December of 2020. The plan identifies five initiatives to transform transit in Rhode Island:

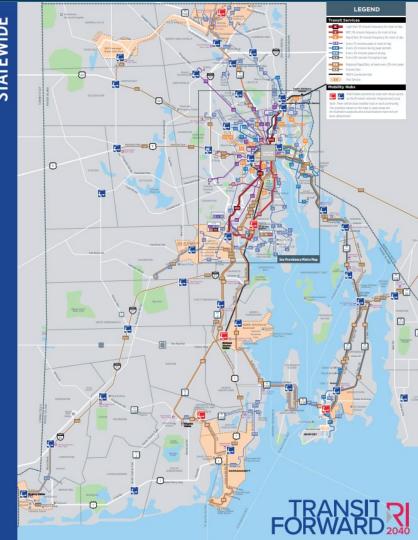
- Improve existing services
- Expand service to new areas
- Develop High Capacity Transit
- Improve access to transit
- Make service easier to use



#### Transit Master Plan Implementation

- NEW Wave Smart Fare Technology
- NEW Routes 16, 23 and 68
- NEW Downtown Transit Connecter (DTC)
  - Service every 5 minutes between RI Hospital,
     Kennedy Plaza and Providence Station on Routes 3,
     4, 51, 54, 58, and 72
- Flex Service Expansion
  - 281 Woonsocket Flex expanded to Manville
- Route 10x Expansion
  - New Park-N-Ride service in Foster
- Route 13 restructured to serve CCRI Warwick

TRANSIT FORWARD RI SERVICES
STATEWIDE



#### Dorrance Street Transit Center

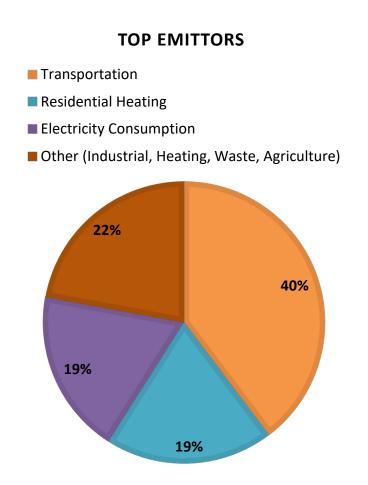
- Governor McKee announced the launch of a nationwide RFP for a new, innovative, downtown transit center in January
- Project is well-received. Pre-bid meeting was attended remotely by interested parties from across the country.
- Lots of momentum
- Featured in local and industry publications



#### Meeting Climate Goals

# 40% of Rhode Island's greenhouse emissions are from vehicles

- In 2018, first three electric buses arrive in RI
- Additional 14 electric vehicles will join fleet
- State's first electric bus in-line charging station is underway



#### Meeting Climate Goals

- Awarded over \$27.5M federal and state funds to electrify the Newport Garage and incorporate clean energy and resiliency
  - Over \$22 million from USDOT
  - \$1.5M from OER
  - \$4M from Senator Reed
- Renewable energy solar farm collaboration
  - Solar installation on a brownfield in East Providence
  - Saving the Authority over \$250,000 annually
  - Commitment to sustainable clean energy



#### **Financial Considerations**

- Fiscal Cliff: \$40M annually
- Transit Master Plan: \$260M annually
- System-wide free fare: \$24M+ annually
- Electric Fleet: Additional \$1.5M \$2M per bus w/infrastructure
- Competitive Wages & Benefits



#### Summary

## Despite historically tight budgets RIPTA has

- Outperformed similar agencies across the country
- Continued to perform during the pandemic
- Improved its financial condition
- Is preparing for Rhode Island's transit future today

